

## COMPANIONS

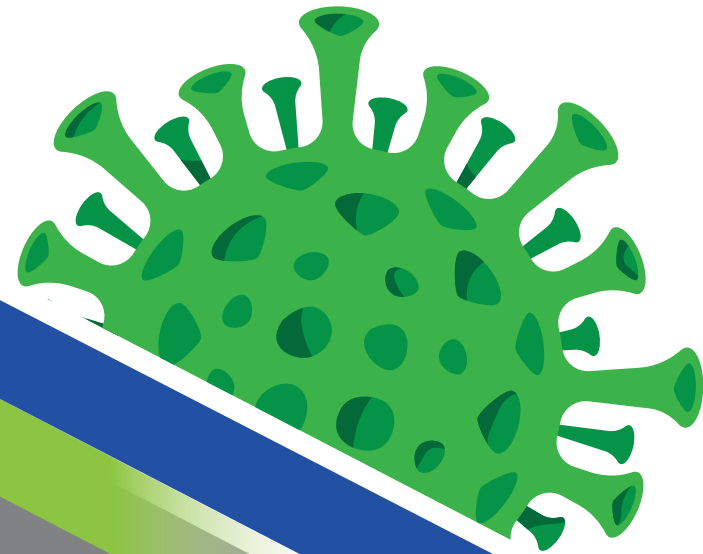
- The patient will enter the installations unaccompanied.
- In case of being a minor and / or disabled patient, only one companion will be accepted and must undergo the same hygiene measures as the patient, including going through a sanitary filter\*.
- Children are NOT accepted as companions.

\* A sanitary filter is a quick check of the health condition of people upon arrival at the clinic and its current purpose is to identify symptoms and prevent the spread of COVID-19.



## SAFETY PROCEDURES

- Patient and companion will go through a sanitary filter.
- Unacceptable symptoms for patient care: Fever, cough, headache, body pain, difficulty breathing, runny eyes, diarrhea, loss of sense of smell and/or taste, skin rashes or loss of coloring in fingers and/or toes.
- Your oximetry and temperature will be taken, a verbal questionnaire will be carried out. You will be asked to apply alcohol gel in your hands.
- You must be alert and keep a healthy distance from other patients and staff at all times. The social distance indicated is 6 feet.
- In the event that upon arrival you do not comply with the expected health requirements, your appointment may be canceled by the doctor responsible at that time.
- The preferred method of payment is by credit or debit card, in order to comply with sanitary measures.



## PATIENT'S CLOTHING

- Arrive at your appointment without jewelry, decorations, cosmetic accessories, makeup.
- Use long hair tied up, without loose hair (applies to women and men).
- It is mandatory to use a face mask that covers nose, mouth and chin.

Patient care instructions during **COVID-19 CONTINGENCY**



## PATIENT RECEPTION PROTOCOL

- The patient and his companion must go through the **SANITARY FILTER**, which includes a sanitizing mat for shoe soles.
- If you bring any garment that needs to be removed, you will be given a plastic bag to store it in isolation.
- The staff who receive patients wear a mask, face shield, gloves and medical gown.
- Inside the facilities, it is forbidden to wander through the common spaces or look into the patient care areas.
- Inside the facilities, it is important to avoid unnecessary touching of: chairs, tables, door knobs and stationery.
- For your safety, when we greet and say goodbye we do not kiss, hug, or have any physical contact with you.

## TIPS FOR A NEW PATIENT APPOINTMENT

- For a new appointment you must comply with the same rules that have been previously explained.
- If you develop any respiratory symptoms or fever, or if during this time you come into contact with a confirmed covid-19 patient, you must notify us to reschedule your appointment.



## PUNCTUALITY

Arrive on time at the time indicated for your appointment to avoid unnecessary waiting times inside the facilities.

*"There has to be a place where the patient is first... and this is the place"*

Tom Cantor  
CEO & Founder  
Scantibodies Laboratory



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